



Accessibility Statement for Jackdaw Web Design

At Jackdaw Web Design we are committed and passionate about ensuring digital accessibility for as many disabled and impaired people as possible.

Measures to Support Accessibility

We are continually improving the user experience for as many users as possible and applying the relevant accessibility standards. We listen to the feedback of affected users and make the necessary adjustments to the usability of our website.

Jackdaw Web Design takes the following measures to ensure accessibility of our <https://jackdawwebdesign.co.uk> website:

- We encourage user feedback on usability issues encountered on our site.

Conformance Status

The **Web Content Accessibility Guidelines (WCAG)** define requirements for designers and developers to improve accessibility for people with disabilities.

It defines three levels of conformance:

Level A,

Level AA, and

Level AAA.

The Jackdaw Web Design website is conformant with WCAG 2.1 level AA.

- All text has minimum colour contrast of 4.5:1.
- All pages, headers, links and buttons have relevant page titles.
- Skip link on keyboard use.

- Videos have closed captions.
- Form fields have visible labels.
- Forms are written to be used with autofill
- Images have been provided with Alternative Text Descriptions,
- Written content has been made readable and understandable.
 - Page titles, headers, links and buttons are descriptive.
 - Text doesn't fall "off-screen" when zoom text is applied.

Feedback

We would love to get your feedback on the accessibility of the Jackdaw Web Design website. Please let us know if you encounter accessibility barriers on our website so that we can help you and others who may be experiencing the same:

- E-mail: jackie@jackdawwebdesign.co.uk

We try to respond to feedback within 5 business days.

Compatibility with Browsers and Assistive Technology

The Jackdaw Web Design website is designed to be compatible with the following browsers and assistive technologies:

- All up-to-date browser versions of Google Chrome, Firefox, Safari, Edge, Opera, IE 11 with assistive technology on recent versions of operating systems (desktop and mobile) mac OS X, Microsoft Windows & Android and Apple iOS.

The Jackdaw Web Design website is not compatible with:

- Any browsers that are older than 3 major versions or mobile operating systems that are older than 5 years.

Technical Specifications

Accessibility of the Jackdaw Web Design website relies on the following technologies to work with the particular combination of web browsers and any assistive technologies or plugins installed on your computer:

- HTML
- CSS

- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

Limitations and Alternatives

Despite our best efforts to ensure accessibility of the Jackdaw Web Design website, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Third-party plugins or third-party software that are installed on this website currently or in the future may not be standards compliant. We are unable to make changes to their platforms. This needs to be done by them. Please contact us if you require their contact details.

Known limitations for the Jackdaw Web Design website:

PDFs haven't been checked for accessibility. If there are any problems, feedback and request for alternatives should be directed to jackie@jackdawwebdesign.co.uk.

The site is built using a WordPress page builder plugin. This does not allow 'read more' links to blog posts to be changed to blog-specific text.

Videos do not have audio descriptions. Transcripts can be supplied on request by emailing jackie@jackdawwebdesign.co.uk.

Although our website has been designed and developed in accordance with the four WCAG principles – perceivable, operable, understandable, robust – and with a broad spectrum of physical, cognitive and situational limitations in mind, we realise that it cannot cater to all possible conditions.

We would ask that any user affected by additional limitations to the limitations listed above should contact us so at jackie@jackdawwebdesign.co.uk that we may advise alternatives.

Assessment Approach

Jackdaw Web Design assessed the accessibility of the Jackdaw Web Design website by the following approaches:

- Two automatic evaluations via <https://wave.webaim.org/> & AXE
 - Manual assessment of keyboard navigation
 - NVDA screen reader testing

Formal Approval of this Accessibility Statement

This Accessibility Statement is approved by:

Jackdaw Web Design

Jackie Latham - owner

Date of last approval/adjustments made: 12th August 2022

Formal Complaints

We aim to respond to accessibility feedback within 5 business days and to propose a solution within 10 business days.

The Equality and Human Rights Commission (EHRC) is responsible for enforcing the Public Sector Bodies (Websites and Mobile Applications) (No. 2) Accessibility Regulations 2018 (the 'accessibility regulations'). If you're not happy with how we respond to your complaint, **[contact the Equality Advisory and Support Service \(EASS\)](#)**.