

Our Guarantees

1. *What we quote is what you pay.*

This will cover all items agreed with the design proposal. Any changes to the design proposal will be costed and agreed with you before we proceed.

2. *All sites are built using SEO best practices to give you the best chance of ranking well with Google.*

We guarantee that each site will be built using SEO best practices at the time of building the site, and that we will do nothing that the search engines may penalise you for. Google frequently changes its search engine algorithm, and new competitors frequently come on line, so we cannot guarantee that you will achieve a page 1 Google ranking.

3. *Your website will work on the latest version of IE, Chrome, Firefox, Windows desktop, iOs and Android.*

This only applies to the latest versions at the time of building the site. Upgrades to your site made necessary by upgrades to any of the above will be charged separately, after agreement with you.

Our Goals

1. *Websites That Work*

We build sites that are clean and show off the best of you to the world. We want all our sites to be user-friendly, beautiful, fast to load, and to contain the right amount of information so users can find out what they need to know but don't get lost and click away.

2. *Satisfied customers.*

We like happy customers and will work hard to make sure you're one of them.

3. *100% website availability.*

If you have a maintenance contract with Jackdaw we will do our best to make sure that your site is always available. Sites can, however, go down for all sorts of reasons beyond our control, but it will be our top priority to fix them if this happens.